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Managing Risk and Security in Outsourcing IT Services: Onshore, Offshore and the Cloud

With cloud computing quickly becoming a standard in today's IT environments, many security experts are raising concerns regarding security and privacy in outsourced cloud environments—requiring a change in how we evaluate risk and protect information, processes, and people.

Managing Risk and Security in Outsourcing IT Services: Onshore, Offshore and the Cloud explains how to address the security risks that can arise from outsourcing or adopting cloud technology. Providing you with an understanding of the fundamentals, it supplies authoritative guidance and examples on how to tailor the right risk approach for your organization.

Covering onshore, offshore, and cloud services, it provides concrete examples and illustrative case studies that describe the specifics of what to do and what not to do across a variety of implementation scenarios. This book will be especially helpful to managers challenged with an outsourcing situation—whether preparing for it, living it day to day, or being tasked to safely bring back information systems to the organization.

The excerpt from chapter three addresses issues that should be considered before you decide to outsource, including security and privacy impacts and secure communication via telephone, email, mobile and smartphones, instant messaging and traditional mail.

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