

# INCIDENT RESPONSE PLAN

COMPANY NAME:

DATE CREATED:

SCOPE (WHICH DEPARTMENTS ARE INVOLVED?)

AUTHORITY (WHO IS IN CHARGE DURING AN INCIDENT?)

## ROLES & RESPONSIBILITIES

### Roles

### Responsibilities

**Incident Response Coordinator**

**Incident Response Handlers**

**Officers**

WHAT DEFINES AN INCIDENT FOR THE COMPANY?

WHAT'S THE FIRST THING YOU DO WHEN AN INCIDENT IS DETECTED?

WHAT STEPS DO YOU TAKE TO CONTAIN A THREAT?

### INVESTIGATION

**During this phase, the incident response team determines the priority, scope, risk, and root cause of the incident.**

## REMEDIATION

- **Identify affected systems and notify affected parties.**
- **Determine if the incident needs to be reported and which outside parties it needs to be reported to (clients, stakeholders, authorities, etc.)**
- **Create a post-mortem of the incident to determine which parts of the process were successful or unsuccessful.**
- **Other steps:**

## RECOVERY

**Analyze the incident for procedural and policy implications. Gather any important metrics and document lessons learned to incorporate into future training and preparation.**

## ADDITIONAL GUIDELINES (INSIDER THREATS, DEALING WITH LAW ENFORCEMENT, PRIVACY, ETC.)