



Colocation Checklist

As you evaluate colocation providers and tour data centers, this checklist will help make sure you ask important questions that will affect your colocation services and your eventual purchase decisions.

<input type="radio"/>	Space	How many cabinets and/or racks do you require to hold your equipment?
<input type="radio"/>	Power	How much power in kW do you require for each footprint? Be sure to consider your current power usage as well as planned future usage.
<input type="radio"/>	Location	Is the location of the data center strategically beneficial to your business? Does the provider have multiple geographically diverse sites to support future business expansion or disaster recovery site options?
<input type="radio"/>	Resiliency	What precautions are in place to protect the data center from natural disasters and other threats?
<input type="radio"/>	Security & Protection	What security measures does the facility have in place to control access to your footprint?
<input type="radio"/>	Carrier Diversity	Does the facility provide access to multiple carriers? Do they allow interconnection with other carrier Meet Me Rooms?
<input type="radio"/>	Scalability	Can the provider support higher density rack configurations?
<input type="radio"/>	Hybrid Capabilities	Is the data center designed to accommodate hybridization? While many organizations do not require this initially, the ability to hybridize across different environments often becomes important as the business scales.
<input type="radio"/>	Service Level Agreement (SLA)	What level of availability does the provider guarantee? Do they offer proactive credits for SLA violations?
<input type="radio"/>	Compliance	Is the facility audited by a third party? If so, how often? Does the provider offer access to the report?
<input type="radio"/>	Cost	Does this facility offer the right combination of price and performance for your future infrastructure needs? The lowest price is not always the best option.
<input type="radio"/>	Support	Is technical support available 24/7? What is the process for addressing support issues?
<input type="radio"/>	Amenities	Does the facility offer workspace and conference rooms to enable productivity for your employees?
<input type="radio"/>	Environment	Does the provider adhere to energy-efficient industry standards (LEED, ENERGY STAR, Green Globes)?